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Notice to Homeowners / Tenants:

TENTATIVE STARTING DATE 6/23/08 - 6/27/08

Before we start pool/spa renovation work, there are a few things that you should be aware of:

A. EMPTYING POOL (if applicable)

1. Please remove all items from the interior of the pool and/or spa, such as pool sweeps, floating thermometers and chlorinators, pool toys, etc.
2. We will set the pump to drain your pool, please unplug the pump when the pool is empty. Don't worry if there is a small amount of water left in the bottom of the pool. If the pump ceases to work and the pool is not empty, please call our office at 805-672-1695 or 800-452-7731.

VERY IMPORTANT! PLEASE DO NOT GET INTO THE POOL, OR LET ANY PERSON OR PETS, IN THE POOL WHILE IT IS EMPTY.

3. If you have pets that need to be enclosed, it would be greatly appreciated if you secure your pets away from the pool and access gates. Our workers will be more productive if not distracted with pet safety. Also, the dust and smells from our resins could be an irritant to the respiratory system.
4. In order to avoid any future problems, please **do not** turn on pool equipment or pool lights while the pool is empty.

B. POOL/SPA PREPARATION

1. Our installers will need to have access to an electrical outlet. Although it is not necessary for you to be there when we are working on your pool, please make sure power outlets are available.
2. Preparation will include extensive sanding which creates a very fine dust powder that the wind will distribute over much of the pool area. This fine powder can easily be washed away with a hose and water once the process of repairing the pool has been completed. We will clean up as much of the dust as possible prior to completion. However, because of the nature of our surface, we are reluctant to use extensive amounts of water to wash around the pool until 24 hours have passed. We advise you to keep your doors and windows closed during our work-day. This will minimize dust and odors from getting into your house. Also as a courtesy to your neighbors, we suggest you contact your immediate neighbors to let them know about the work activity concerning dust and odors.
3. If you do not want plaster dust or resin residue on any furniture, plants, or other special items that cannot be readily washed, please cover those items for your own protection. Again, keep windows and doors closed during our work.
4. The fine powder created by sanding can get into the pores of porous material such as brick patios. It may take more than one washing to get all powder out of the brick.
5. Please remove all vehicles from immediate area or keep cars and trucks in garage.
6. While preparing the fiberglass mat, small particles may be blown about by the wind. These particles are inert and harmless. We will pick up or vacuum these particles before leaving the area.

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7. Our product has a very distinctive odor that is harmless to you. The odor may linger until the gel hardens.

C. COMPLETION AND INSPECTION

1. The work on your pool will be checked by one or more of our personnel during and after the installation process.
2. **After the crew's work is complete, the surface must cure for a few days.** After this time the field supervisor will make the final inspection.
3. **DO NOT** start filling your pool with water until directed to do so by our Field Supervisor.

Thank you for giving us the opportunity to serve your swimming pool/spa needs. We are always available to answer questions or provide any service that you may require.

Very truly yours,


Richard Dietz
President

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